



YOUR LEGAL SAVINGS PROGRAM

with complimentary roadside assistance

WE'LL PROTECT YOUR RIGHTS & YOUR FAMILY

When your family member has a legal concern, pick up the phone and don't worry about the cost. You have access to a nationwide network of plan attorneys!

Legal

4 Family legal plan

Automotive

8 Roadside assistance

20 Tires & rims

21 Used auto quotes

22 New auto quotes

Travel

24 Personal concierge

28 Auto rental

29 Hotel stays

FAMILY LEGAL PLAN

When you or a family member has a Legal concern, wouldn't it be great to just pick up the phone, and not have to worry about the cost? Well now you can do just that! With access to a nationwide network of plan attorneys you, your spouse and eligible dependents* can call any time during normal business hours (8:00 AM to 8:00 PM EST) for a referral to an attorney with whom you can consult about any new legal matter and you don't have to worry about the cost. The Plan Attorney will discuss your legal questions with you and assist you in deciding upon a course of action. The Plan attorney will consult with you, review important legal documents (6 page maximum), or draft a simple will, all at no charge.

Free services

Each attorney will provide legal club members with 8 free services:

- 1 Initial phone consultations for each new legal matter (no time limit).
- 2 Initial face-to-face consultations for each new legal matter (no time limit).
- 3 Review of independent legal documents (6 page maximum per document per new legal matter, no limit to the number of new independent documents).
- 4 Plan attorneys will prepare a free Simple Will for you and your family, as well as update the Will annually for free**.
- 5 Plan attorneys will help Members represent themselves in small claims court.
- 6 Assistance in solving problems with government programs, such as INS and Welfare.
- 7 When deemed appropriate by your plan attorney, he or she will write letters on your behalf (one letter per legal matter, with no limit on the number of new legal matters).
- 8 When deemed appropriate by your plan attorney, he or she will make phone calls on your behalf (one phone call per legal matter, with no limit on the number of new legal matters).

Discount for commonly used services

Legal service	Member rate	Non-member rate
Traffic Ticket Defense	\$89	\$199
Name Change	\$155	\$365
Simple Will with Minors Trust	\$250	\$530
Chapter 7 Bankruptcy	\$750	\$1,500
Non-Support (spouse/child)	\$275	\$1,490
Simple Divorce	\$275	\$1,100
Regular Incorporation	\$295	\$585
Personal Real Estate Closing	\$250	\$675



NOTE: In many states, attorney liability may require plan attorneys to obtain a retainer from the member prior to providing some of the free member benefits. Legal Services are subject to terms and conditions as specified by legal plan. Members may inquire when requesting their attorney referral.

*Membership in Family Legal Plan includes the member, their spouse or domestic partner, their children 25 and younger and any dependent living in the member's home who may be dependent upon them, such as a parent or grandparent.

**SIMPLE WILL: A will distributing personal property and homestead and not involving trusts, specific bequests, real estate, tax matters, guardianships, living wills, health care proxies or partitions.

Reduced hourly rate

Plan attorneys will provide extended legal care at the reduced hourly rate of \$125.00, or 40% off their usual and customary hourly rate, whichever is greater, for legal care that goes beyond the free and discounted services described above.

Discount on contingency based cases

Plan attorneys provide a 10% reduction on contingency fees either from the state maximum rate or the attorney's usual rate, whichever is lower.

Retainers

In the case of extended legal care, plan attorneys may ask you for a retainer. Any retainer sought will be computed by multiplying the number of hours a plan attorney believes a case will take, by the plan's discounted hourly rate. For instance, 10 hours x \$125.00 = a retainer of \$1,250.00. Any unused portion of the retainer will be returned to you.

Law areas included

All areas are included in the Family Legal Plan. The Family Legal Plan does not exclude any type of law area.

How it works

To utilize any of the following services, simply call our toll-free number. After presenting the customer service representative with your name and membership number or case number and the type of legal matter you have, you will be provided with the toll-free number to contact to obtain the name, address and telephone number of an attorney who can assist you with your legal matter.

Matters involving disputes or actions between members and Family Legal Plan or its plan sponsors, agents or their officers, directors or employees are specifically excluded from eligibility of this plan. Court costs, filing fees and travel to and from any courts are excluded from discounted rates under any of the discounted pricing described in this fee schedule.



ROADSIDE ASSISTANCE

Rapid Protection Plan provides the ultimate in auto-related services. Whenever you, your spouse or an associate member has a problem with a disabled car, motorcycle or small truck under one (1) ton capacity, help can be obtained through your Rapid Protection Plan membership. Emergency roadside assistance is intended to assist Rapid Protection Plan members whose vehicles are disabled by providing a toll-free emergency dispatch service number to get help dispatched to them.

You can call our toll-free customer service number listed within your membership materials 24 hours a day to request "dispatch" service, and we will arrange to send help to your disabled vehicle from a participating facility. The Rapid Protection Plan membership program will make payment to the service facility directly for covered dispatch expenses.

This emergency road and tow benefit applies to any non-commercial vehicle you are driving at the time of disablement. Any car owned, leased or borrowed by a member will be covered. Dispatch coverage for winching is limited to a 30-minute service call; any expenses incurred beyond a 30-minute dispatch call will be the responsibility of the member, payable directly to the service facility and is not reimbursable. This service may not be used as a substitute for regular maintenance necessary to keep a vehicle in good condition. Excessive claims may result in non-renewal or cancellation of your membership benefits (see terms and conditions).

Covered benefits



TOWING SERVICE

If your car can't be started, towing from the point of disablement will be provided to the destination of the member's choice. If service is provided through the dispatch network, towing will be limited to 15 miles from the point of disablement. Any expenses incurred beyond the 15-mile limit will be the responsibility of the member, payable directly to their service facility, and are not reimbursable. In either case, service is limited to one tow or service call per disablement.



FLAT TIRE

A flat tire will be changed with your spare tire. If for any reason the spare is not usable, the lug nuts cannot be removed or the vehicle has two flat tires with one usable spare, towing will be provided in accordance with the program's towing provisions.



CAR WON'T START

Service is available to provide a battery jump and minor roadside adjustments to start the car, even if it's in your driveway.



OUT OF FUEL

An emergency fuel supply will be delivered to you in immediate need. The member must pay for fuel at the current pump price.



CAR STUCK

If your vehicle is stuck in a ditch, mud or snow, but is accessible from a normally traveled road, service will be given to tow or winch the vehicle.



LOCKOUT SERVICES

If you or your spouse lock your keys in the car or lose your keys, we will make arrangements for lockout service.

Membership privileges

As a member of Rapid Protection Plan, you are entitled to all services described in this book immediately upon receipt of your membership card and/or membership materials.

Free membership for your spouse

Your spouse or one other designated family member living in your household with a valid driver's license is entitled to use all the services and benefits described here at no extra charge.

How to use your ID card

Your personalized membership ID card for both you and your spouse should have arrived in the mail with your membership kit. Your ID card carries the toll-free customer service number. Call anytime you need road service or information concerning your member benefits. Please be sure to carry your card in your wallet for easy reference. The most important element of your ID card is your Rapid Protection Plan membership number. You'll need this number to use many of your membership services and benefits. If you have lost your card(s), please call the toll-free customer service number on your spouse's membership materials.



Dispatch service

Rapid Protection Plan provides emergency roadside assistance nationwide through independent contractors for the convenience of its members. If you need emergency roadside assistance anywhere in the continental U.S., Alaska, Hawaii, Puerto Rico and Canada, simply call the toll-free customer service number listed on your membership card. This number can be reached 24 hours a day, 7 days a week. We will arrange to dispatch a service truck to you while you are on the phone.

When you call for dispatch service, be prepared to give the customer service representative the following:

- Name and membership number
- Location of the vehicle if known (street address, mile markers, etc.)
- Nature of the trouble (flat tire, won't start, etc.)
- Phone number from where you are calling



How it works

- 1 We will contact the nearest participating towing facility and then tell you the estimated time of arrival. Most service providers require you or another authorized person to be with the vehicle in order to receive service (unless it is unsafe to do so).
- 2 When the service truck arrives, present your membership card. The service provider may ask for your driver's license for additional identification.
- 3 After service is complete, please verify the information on the call slip provided by the service provider and sign it. The Rapid Protection Plan program will pay the service facility directly for covered dispatch charges. You will be responsible for paying the service facility for any charges not covered.

CANCELLATIONS

Please cancel your request for service within 5 minutes of the time you called if it is no longer needed by calling us back at the toll-free number listed on your membership card.

AVAILABILITY

We have made every effort to ensure that Rapid Protection Plan emergency roadside assistance can function under all conditions. However, during extreme weather conditions, there may be some delay before help can reach you. When such situations exist, we ask you to please be patient.

Of course, in some areas there may not be an available contractor. In this case, Rapid Protection Plan will issue you an authorization number. The authorization number is required to be eligible for reimbursement. You will have to contact a facility, and we will reimburse you up to \$80.*

IMPORTANT

Since all authorized service providers are independent contractors and not agents or employees of Rapid Protection Plan or Nation Motor Club, Inc. dba Nation Safe Drivers, Rapid Protection Plan can assume no liability for any damage to your vehicle resulting from the rendering of service or for personal items left in the vehicle. Any claims for personal injury or damage to the property of a member must be filed against the servicing facility.

Rapid Protection Plan will not accept responsibility for repair, availability, delivery or installation of parts. All parts used and services provided to you by the contractor must be authorized and paid for by you.

Service limitations

TYPES OF VEHICLES COVERED

Rapid Protection Plan offers full road and towing services for all self-propelled, four-wheel vehicles, designed, licensed and used for private, on-road transportation, trucks and motorcycles. The purpose of the roadside assistance benefit is to provide service in common emergency situations.

COVERAGE DOES NOT INCLUDE:

- Service if member is not with the disabled vehicle. However, don't remain with the vehicle if it is unsafe to do so.
- Towing or service on roads not regularly maintained (including private property).
- Repeated service calls for a car in need of routine maintenance.
- More than one (1) service per disablement.
- Service when a vehicle is snowbound. We do not hoist, winch or shovel vehicles from unplowed areas, snow banks, snowbound driveways or curbside parking.
- Service will not be rendered in areas not regularly traveled, such as vacant lots, beaches, open fields or other places which would be hazardous for service vehicles to reach.
- Installation or removal of snow tires and chains nor dismounting, repairing or rotating tires.
- Charging a weak or dead battery.
- Vehicle storage charges, cost of parts and installation, products, materials, impounding and additional labor relating to towing.

- Service for: taxicabs, tractors, boats, trailers, recreational vehicles and trucks, dune buggies, or vehicles used for competition, stolen vehicles, unlicensed vehicles, illegally parked cars or impounded vehicles.
- Service to vehicles with expired safety inspection sticker, license plate sticker, and/or emission sticker(s) where required by law.
- Service to vehicle which is not in a safe condition to be towed.
- Transportation for the member to the vehicle for service or from the vehicle to another destination after service has been rendered.
- Delivery or repair of tires.
- Towing of vehicle off a boat dock or marina.
- Service on vehicles used for commercial purposes or using dealer tags.
- Towing at the direction of a law enforcement officer related to traffic obstruction, impoundment, abandonment, illegal parking or other violations of law.
- Reimbursement for towing charges covered by automobile insurance.
- Towing of vehicles for disposal (i.e., to junk yard).
- Excessive use of club services is cause for non-renewal or cancellation of membership (see terms and conditions).



Roadside assistance reimbursement

In some areas there may not be an available contractor. In this case, Rapid Protection Plan will issue you an authorization number, and you will have to contact a facility on your own for emergency service. We will reimburse you up to \$80 per disablement.

REIMBURSEMENT LIMITATIONS

- Members may only use the reimbursement option if a participating facility is unavailable.
- The authorization number is required to be eligible for reimbursement.
- Winching reimbursement covers up to \$80 in expenses.
- State and local taxes are not covered.

If Rapid Protection Plan has issued an authorization number for prompt reimbursement of covered expenses, here is what you do:

- 1 Call any service station garage or towing service of your choice.
- 2 Obtain an itemized receipt for the service performed.
- 3 Write your membership number and 12-digit authorization number on the original receipt (not a photo copy) and send within 60 days* to Rapid Protection Plan, Attn: Customer Service, 1620 Bond Street, Naperville, Illinois 60563.

Claims that are postmarked more than 60 days after the date of service will not be honored.*

Service locations

NATION MOTOR CLUB, INC.

840 Trustmark Bldg
Jackson, MS 39201

433 Paseo De Peralta
Santa Fe, NM 87501

901 South Whitney Way
Madison, WI 53711

26 West Sixth Street
Helena, MT 59624

2875 Michelle Drive, Suite 100
Irvine, CA 92606

115 Southwest 89th Street
Oklahoma City, OK 73139

836 Park Avenue, 2nd Floor
Baltimore, MD 21201
410.225.2995

1821 Logan Avenue
Cheyenne, WY 82001

NATION MOTOR CLUB, INC. DBA NATION SAFE DRIVERS

1000 East William Street
Carson City, NV 89701



Lockout service & reimbursement

If you or your spouse lock your keys in the car or lose your keys, we will make arrangements for lockout service. Simply call the toll-free number on your membership card. If service in your area is unavailable, we will issue you an authorization number so that you can call the nearest locksmith and be reimbursed for the cost up to \$100.

OBTAIN YOUR REIMBURSEMENT

- 1 Call customer service to obtain your authorization number.
- 2 Call the locksmith of your choice.
- 3 Obtain an itemized receipt for the service performed. Please write the authorization and membership number on the original paid receipt (not a photocopy) and send it within 60 days* to Rapid Protection Plan, Attn: Customer Service, 1620 Bond Street, Naperville, Illinois 60563.

Please note: The cost of making replacement keys or lock repair is not covered. Claims that are postmarked more than 60 days after the service date will not be honored.*



Basic membership guidelines

Excessive use of club services is cause for non-renewal or cancellation of Rapid Protection Plan membership; however, your membership will not be cancelled without prior notice.

- If more than three (3) roadside assistance claims are made per year, the membership will be placed on a "cash call basis," meaning: Rapid Protection Plan will continue to arrange dispatch service for your disabled vehicle; however, the member must pay the authorized service provider for service charges at the time roadside is rendered, and these amounts are not reimbursed by Rapid Protection Plan.
- Family memberships are limited to a combined total of five (5) roadside assistance claims per membership year; all of the other above provisions remain the same.
- The number of service claims will reset to zero on the anniversary date of your membership, and membership will be removed from cash call basis.
- Pursuant to Wisconsin state law, excessive use of club services by Wisconsin residents is cause for non-renewal on the member's anniversary date, rather than cancellation.
- Pursuant to Wisconsin state law, benefits and dues for Wisconsin residents will not be changed without prior written notice and will take effect on the renewal or anniversary date.
- "The Emergency Road Services" and benefits are administered through Nation Motor Club, Inc. administrative offices at 800 Yamato Road, Suite 100, Boca Raton, FL 33431. (For Alabama, Arizona, Arkansas, Hawaii, Louisiana, Massachusetts, Nevada, Tennessee, Texas and Washington customer's services are provided by Nation Motor Club, Inc. dba Nation Safe Drivers.) (For California customers, services are provided by Nation Motor Club, Inc., California Motor Club Permit Number: 5157-3)
- This is not an Insurance contract
- This is not an Automobile Physical Damage or Automobile Liability Insurance contract.
- Member benefits are subject to change without notice.
- Excessive claims can be a cause for non-renewal or cancellation of membership (please see terms and conditions).
- If you change your address or need to reach us for anything other than a claim or reimbursement, please call us at the toll-free customer service number listed on your membership card or address correspondence to: Rapid Protection Plan | Attn: Customer Service | 1620 Bond Street | Naperville, Illinois 60563
- Rapid Protection Plan members will not be required to pay any sums other than the membership fee for membership benefits and services. Optional benefits and restrictions are noted.
- The Emergency Roadside Assistance Services and benefits of the membership are only available in the continental U.S., Alaska, Hawaii, Puerto Rico and Canada and for incidents occurring while your membership is in force.
- You have the right to file a complaint regarding the Emergency Roadside Assistance Services by submitting a written complaint to our Customer Service Department at 800 Yamato Road, Suite 100, Boca Raton, Florida 33431, or contacting a representative by calling the toll-free number listed on your membership card.
- The Roadside Assistance service is provided at no additional cost, for being a member of Rapid Protection Plan.
- This membership is Non-Transferable.

Andrew Smith 03/13

ADMINISTRATOR:
Nation Motor Club, Inc. dba Nation Safe Drivers
800 Yamato Road, Suite 100
Boca Raton, Florida 33431
800.338.2680

TIRES & RIMS

One of the most important parts of your vehicle, and one of the more expensive, is your tires. Now you can save up to 30% on popular, name brand tires and rims for your cars and trucks through Rapid Protection Plan. Our goal and yours are one in the same – complete satisfaction with your purchase. Our service is prompt and the selection is broad.

› How it works

To place an order, simply call the toll-free number listed within your membership materials. Provide the customer service representative your member ID number, brand, style and size of the tire or rim you desire.

TIRE EXAMPLE

Brand: Bridgestone
Style: Potenza RE-11
Size: 205/50R15

RIM EXAMPLE

Brand: Konig
Style: Feather
Size: 17X7.5-100 45MS

USED AUTO QUOTES

It's time to upgrade to a new mode of transportation, but don't part with your old car for less than it's worth. Before you trade in your current vehicle for a different set of wheels, consult our used car analysis. We offer up-to-date information on the average retail value and the book wholesale value of your used car. All we need are the year, make, model, equipment and mileage to give you the going rate. Our quotes can help you sell your car or make a reasonable offer to a dealer or private party.

› How it works

Your used car quote is just a phone call away. Call the toll-free number listed on your membership card to request a quotation. Buy yourself a little piece of mind. For just \$1.95 per automobile request, you can have the information you need to make a smart purchase or profitable sale.



NEW AUTO QUOTES & PURCHASING

Save time and money

Shopping for a new car is hassle-free with Rapid Protection Plan. So before you head to a dealership, get a quote from us first. Our pricing is generally lower than dealership pricing with savings of \$1,000 or more. You can use your quote to shop locally or we can arrange financing and delivery. Our friendly and knowledgeable staff is here to assist you.

Cutoff dates

In May of each year, automobile manufacturers notify us of a cutoff date, or the last date a particular factory can accept an order for the current model year. We will make inquiries after the cutoff date for you. However, there will be limits in color choices, options, etc.

Advance purchasing

You may order next year's model and take advantage of early delivery when new models are released. Since manufacturers do not release price information or specifications before release of their new models, your order will be subject to last minute price and specification changes.

Financing and delivery assistance

We're here to assist you every step of the way. We will work with your bank or finance company to provide the necessary information for you to secure a loan. When financing through a motor corporation such as GMAC, Ford Motor Company, etc., the vehicle must be picked up at the dealership supplying the vehicle.

Once you have your price quote and financing arranged, return the new car purchase agreement with your deposit to: New auto quotes and purchasing, 1620 Bond St., Naperville, IL 60563. Please note how you want your vehicle delivered.

THERE ARE TWO METHODS OF DELIVERY

- 1 We can arrange for you to pick up your vehicle from our supplier.
- 2 We can arrange to have your vehicle drop shipped to a local dealer in your area for you to pick up. This delivery option applies to American made automobiles only. The additional cost for this courtesy delivery option is included in your quote document.

Please allow between 8 and 10 weeks for the complete transaction. Limited production or special order vehicles may take longer.

How to request a quote

Simply call the toll-free number on the front of your membership card. Please specify make, model and body style of the vehicle. In addition to cars, you may order pickups, panel trucks and small vans. When requesting a price quote on these vehicles, please be as specific as possible, i.e., Ford F250, 4x4 regular cab, 133" wheel base. Large trucks, tractor trailers, conversion units, motorcycles, boats, marine equipment or automobile/truck parts are not currently available.

For only \$1.95, we will mail you a document showing the base price of the vehicle and every option available. Select your desired options, add the base price and include destination charges, advertising fees (if any) and courtesy delivery fees to obtain your total cost*. You may add the same items at the manufacturer's suggested retail price to compare the savings.



PERSONAL CONCIERGE

RECOVERY SERVICES

Designed to assist you in virtually any situation a traveler may encounter.

LOST OR STOLEN

If your passport, cash, traveler's checks or credit cards are lost or stolen, we can arrange for emergency cash to be sent to you, cancel your payment cards and also help with the bureaucracy involved in getting your passport or your travel tickets replaced.

MEDICAL EMERGENCY

If you are taken ill, or even if you have lost your usual medication, we can put you in touch with local hospitals or doctors. In any sort of medical emergency, we can get you prompt advice or treatment.

GET HOME FAST

In an emergency, we can arrange flights and other transport to get you home as quickly as possible. You can call the toll-free number from anywhere in the United States, 100 miles or more away from home.

EMERGENCY INTERPRETATION

If you're in a crisis, the last thing you need is a language barrier. So, we supply language interpreters who will help you talk to the people around you. You will have access to multi-lingual interpretation service by telephone, verbal translation to or from English using our Call Centre staff. This service is available only for personal use while traveling and not for business. Rapid Protection Plan is not responsible for any misinterpretation.

GET A MESSAGE HOME

We will arrange for you to get a message home to your friends and relatives, letting them know where or how you are, and informing them of the current situation. Members have access to a customer service representative who can arrange for a brief message to be delivered to a friend or relative by telephone, fax or email. From an agreed time, the customer service representative will make attempts at various intervals to convey the message. If the customer service representative is not able to convey the message, the Member will be advised and additional message requests can then be requested.

INTERNATIONAL DINING

We provide information on restaurants in most major cities that includes cuisine, star ratings, directions, pricing and payment methods. You can receive information on restaurants in many locations worldwide. The customer service representative will, where possible and if requested, make a reservation on your behalf with the restaurant and provide details of any reservation number. Members are responsible to the restaurant for settlement of all bills. All reservations are subject to the restaurant's standard terms and conditions.

GOLF COURSE INFORMATION

Learn approximate course fees, handicap requirements, course details and contact information for golf courses worldwide. We will check the availability of tee times (subject to each individual course's tee reservation policy) and confirm any specific handicap requirements when possible. The customer service representative will, if requested, and where possible, make a reservation with the golf course on the Member's behalf. All reservations are subject to the golf course's standard terms and conditions.

DISCOVERY SERVICES

Our service is not just there for when you're traveling, it can also help organize your leisure activities at home. Designed to offer help, information and inspiration to the time-stressed individual, helping them get the most from their leisure time – before, during and after their travels.



LOCATION INFORMATION

We offer useful information such as where to eat, where to stay, how to find out what's going on or even how to fill a rainy day. The customer service representative will, where possible and if requested, make a reservation on behalf of the Member with the restaurant using the Member's credit or payment card details and provide details of any reservation number. You will be responsible directly to the restaurant for settlement of all bills. All reservations are subject to the restaurant's standard terms and conditions and Rapid Protection Plan will not be responsible for the failure of the service provider to provide any services booked.

BOOKINGS

We can arrange bookings for hotels, car hire, airport transfers and many other services, whether you're planning your trip or if you've already arrived.

HOTEL RESERVATION AND INFORMATION

We can provide you with advice and assistance for the reservation of hotel accommodation in many locations worldwide. The customer service representative will make a reservation on your behalf with the hotel, if requested, using your preferred credit or debit card details and provide confirmation of any reservation number. You will be responsible directly to the hotel for settlement of all bills. Some hotels may reserve the right to debit your credit or debit card in the event of canceling the reservation or failing to take up the accommodation. All reservations are subject to the hotel's standard terms and conditions. Rapid Protection Plan will not be responsible for the failure of the hotel to provide any accommodation that has been booked.

CHAUFFEUR DRIVEN CAR SERVICE

In most major cities, we can organize chauffeur facilities for airport transfers, meetings and events or for the full duration of a trip. This service is available for all Members who require a privileged service for special journeys. The customer service representative will, if requested, make a reservation on your behalf with the Chauffeur service using your credit or debit card details and provide you with details of any reservation number. The Member will be responsible directly to the service provider for settlement of all bills. All reservations are subject to the service provider's standard terms and conditions and we will not be responsible for the failure of the service provider to provide any services booked.

LATEST NEWS

We can tell you the latest flight departure times, and whether or not there are delays. While you're away, we'll update you on the latest sports results, stock market indices or other news from home.

HOME FROM HOME

This service will provide up-to-the-minute global news headlines, global and local sports news information and scores (for major cities and towns) and financial news from major cities worldwide.

LIFE SAVER

If you've forgotten a birthday or anniversary, or if you suddenly receive news that needs more attention than a phone call, we can arrange for flowers or gifts to be sent on your behalf, wherever you are in the world. In conjunction with a recognized international florist using a network of worldwide locations, we can arrange for the delivery of a selected seasonal flower arrangement or bouquet on your behalf. The Member will be advised and be responsible for all transaction costs including handling and delivery with payment by means of a credit or payment card.

GIFT DELIVERY

Rapid Protection Plan will arrange for the delivery of a quality gift through selected retailers on behalf of the Member to addresses situated within most major locations worldwide.

TICKETS FOR EVENTS

We can arrange tickets for the latest rock concert, or reserve seats for a show. From sporting events through theatre – the choice is yours.

HOSPITALITY AND EVENT TICKETING

The Member will have access to cultural and sporting events in most major cities worldwide using the services of Rapid Protection Plan and approved ticketing agencies. Advice will be available on availability, collection and delivery of tickets. The customer service representative will, if requested, make a reservation on behalf of the Member with the ticketing agent. The cost of tickets, handling fees, applicable taxes and delivery charges (if any) will be debited to the Member's credit or payment card. All reservations are subject to the ticketing agent's standard terms and conditions and Rapid Protection Plan will not be responsible for the failure of the agency to provide any services that have been booked.

TIME FOR YOU

We'll help you plan and organize your leisure time back home, whether you want some ideas for a romantic weekend break, need a dinner reservation, want information on health spas or need to know what's going on for kids during the holidays.

SPECIAL OCCASIONS

If you need to plan an event to celebrate a birthday or anniversary or you simply want to surprise your loved one with a special treat, we have got tons of ideas and can help you arrange it all too. For a full copy of our terms and conditions, please write to: Membership Services, Personal Concierge Special Occasions, 1620 Bond Street, Naperville, IL 60563.

How it works

Simply call the toll-free number on the front of your membership card.

AUTO RENTAL DISCOUNTS

Members receive special discounts on selected auto rentals at all participating locations in the United States, Canada and worldwide. Members are encouraged to check with their rental agent for details.*

How it works

To reserve a car by phone, please call the toll-free numbers below and give the customer service representative the corresponding discount code. All major credit cards are accepted. Prefer to pay with cash? You can! However, payments may require a cash deposit at the time of the rental.**



Company	Phone #	Rate code	Rate code field
Alamo	1-800-354-2322	32173	Contract ID
Budget	1-800-527-0700	R123200	Offer Code
Dollar	1-800-800-4000	CB2102	Corporate Code
Hertz	1-800-654-3131	1454152	Discount/CDP/ Club Code
National	1-800-227-7368	5120110	Contract ID
Thrifty	1-800-847-4389	0010028034	Corporate Code

HOTEL STAYS

Hotels can be one of the greatest expenses when traveling. With a typical stay of 4 or 5 nights in a hotel, a family on vacation can easily spend a thousand dollars or more. Now, we can help lower the cost of hotel stays. With access to thousands of properties worldwide, we make planning and booking your trip easy. With My Hotel Solutions, you have access to certified hotel experts who are available 24/7.

How it works

Sign in to RapidProtectionPlan.com and follow the links to "Hotel stays" or call the toll-free number listed on the front of your membership card to speak to a certified hotel expert.



*Current discounts are subject to change without notice.
**Cash is not accepted at all auto rental locations. Additional requirements may apply.

The following is the Membership Agreement between the sponsoring organization ("We and Us") and the person who has enrolled in Rapid Protection Plan ("You"). All persons subscribing ("Members") agree to be bound by these terms of Membership and are urged to read the terms carefully. If You have any questions regarding your Membership, You may contact our customer satisfaction center 24 hours a day, excluding holidays, at the toll-free number listed on your Membership Card.

Membership Benefits

As a Member, You have access to discounts on various products and services offered through Rapid Protection Plan, customer satisfaction center and other benefits and services offered by independent vendors ("Benefits") as specified in your Membership Guide. The discounts provided by Rapid Protection Plan may not be used in conjunction with any other discount plan or program. All listed or quoted prices are current prices and are subject to change without notice. This is a discount membership program and may be discontinued or modified at any time.

Membership Terms

Your Membership is effective immediately upon enrollment by You and shall continue until terminated by You at any time by calling Us at the toll-free number listed on the Rapid Protection Plan membership card. Or write Us at the address provided by a Rapid Protection Plan customer service representative.

Payment of Membership Fee

The monthly payment of your Membership Fee is made automatically by a charge to the specified billing vehicle authorized by You. If We are unable to bill the Membership Fee to your specified billing vehicle at any time, We reserve the right to terminate your Membership without notification.

Renewal of membership

Membership automatically renews either monthly or annually (depending on the option selected) indefinitely without action by You, and the Membership fee is charged to You at the time of renewal. A Member whose membership fee has been paid is entitled to all privileges included in the Rapid Protection Plan program until the Membership has been cancelled by You or US. If canceled You shall lose access to the Benefits as well as the areas of the web site designated for Members only. You may cancel any automatic renewal membership at any time by calling us at the toll-free number listed on your Membership Card or by writing Us at the address provided by a Rapid Protection Plan customer satisfaction specialist. However, please note that neither full nor pro-rated refunds will be given for the current month/year.

Use of Membership

Your Membership is non-assignable and non-transferable. You agree that only You and your enrolled immediate family members may use the Membership. The term "Immediate Family" shall be defined as You, your spouse, your children, and parents whose legal address is the same as yours. You shall be responsible for all use of your Membership and will promptly notify Us if You become aware of any unauthorized use of your Membership.

Disclaimer of Liability

Rapid Protection Plan and/or the sponsor, do not guarantee, nor are responsible for the quality of products or services provided by any independent vendors. Rapid Protection Plan and the sponsor are making no representations with respect to those matters. In the event any benefit is deemed unsatisfactory to the Member, the Member will look solely to the provider of the product or service for rectification. Accordingly, Rapid Protection Plan and the sponsor make no warranty, expressed or implied, including but not limited to the warranty of merchantability or fitness for a particular purpose with respect to any Membership services or products obtained by a Member. All warranties, expressed or implied, are the responsibility of the manufacturer or independent vendor. Our liability shall not exceed your current membership fee and under no circumstances shall We be liable for incidental, consequential or exemplary damages. Rapid Protection Plan may revoke, repossess, modify or cancel the services at any time. Use of the Membership is governed by the conditions set forth herein when issued and retained, and any use of this Membership constitutes acceptance thereof.

Entire Agreement

This Agreement contains the Terms and Conditions of Membership and no representations, inducements, promises or agreements concerning the Membership not included in this Agreement shall be effective or enforceable. If any terms of this Agreement become invalid or unenforceable, the remaining terms shall not be effected.

Reservation of Rights

We reserve the right to eliminate, add, change and substitute benefits and participating vendors without notice to You. We further reserve the right to change the terms and conditions of this Agreement and any Membership policies at any time without notice.

Governing Law

This Agreement and the terms of the Membership shall be interpreted, construed and enforced exclusively according to the laws of the State of Illinois. For any disputes regarding this Agreement You irrevocably consent to exclusive jurisdiction and venue before any federal or state court residing only in Chicago, Illinois to whose personal jurisdiction You agree to submit. However, nothing in this Agreement is intended or shall be construed to negate or otherwise affect the consumer protection laws of the state in which You reside.

Rapid Auto Club, Inc.
36101 Bob Hope Drive
Ste. 5E-418
Rancho Mirage, CA 92270

RPP-0414